

# SHOEMAKERS MUSEUM

## Volunteer Tour Guide

Organisation	Alfred Gillett Trust (Charity Number 1165528)
Role	Volunteer Tour Guide
Time commitment	Adhoc - when there are bookings for talks and tours
Location	Shoemakers Museum, Street
Report to	Museum Manager & Assistant Museum Manager

### The role

Help Shoemakers Museum to promote the cultural importance of Street and its unique place in the history of manufacturing. Building on the collections presented at Shoemakers Museum, Volunteer Tour Guides will provide visitors with a further opportunity to experience this community's history by giving insightful and entertaining tours. We aim to offer cultural tours of Street as well as gallery tours of Shoemakers Museum.

Full training and support will be provided.

### Key responsibilities

- Deliver paid for tours of Street and Shoemakers Museum that are both historically accurate and engaging to a wide range of audiences
- Ensure visitors are safe throughout tours
- Encourage curiosity and creativity through questions
- Ensure all policies and procedures of Shoemakers Museum are followed

## **Who are we looking for?**

- A warm and welcoming person who is keen to engage meaningfully with others
- A reliable individual who arrives for pre-committed shifts
- An interest in Shoemakers Museum's collection, the history of manufacturing, shoes, fossils or the community of Street
- Clear communication
- A fantastic ambassador for Shoemakers who presents themselves in accordance with the values of Shoemakers Museum

We aim to create an inclusive volunteering environment so if there are any individual requirements which you wish to discuss further please do not hesitate to get in touch.

## **Who are we?**

The Alfred Gillett Trust was established as a charitable entity in 2002 and our collections represent one of the most preeminent corporate collections in the world, comprising material which illustrates the outputs of almost two centuries of shoemaking and testifies to the charitable and political interests of the Quaker Family who founded Clarks Shoes.

In 2025 we will open Shoemaker Museum where our collections will be open to the public and we can share these stories more widely.

Our vision is to inspire the world with the family and community stories behind Clarks shoes. Our mission is to provide engaging spaces for developing and sharing stories of the collections we care for. Our values guide the manner in which we work and function as an ethical compass:

- Inclusion: everyone feels welcome
- Learning: inspiring curiosity
- Collaboration: maximising potential
- Sustainability: optimising opportunities

## **How to apply?**

If you have any further questions or wish to discuss anything further please get in touch by emailing us at **[hello@shoemakers.org.uk](mailto:hello@shoemakers.org.uk)**

We would be excited for you to come and volunteer with us. If you wish to apply simply e-mail or send us a letter very briefing explaining why you would like to become a volunteer and we can organise a time for an informal interview to discuss the role further.

## **Useful links:**

For job and role notices sign up to our monthly newsletter at [www.shoemakersmuseum.org.uk](http://www.shoemakersmuseum.org.uk)

Follow us on socials @shoemakersmuseum